

# Total Quality Consulting, Inc.

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Whitefish, MT 59937  
(406) 862-8023

## Revenues By Source

Profit Center : All Centers

Service Writer : All Service Writers

For the Period 12/1/2006 to 12/31/2006

Printed on 10/19/2007 at 12:22:00PM

Source	# of ROs	Parts	Avg/RO	Labor	Avg/RO	Total	Avg/RO
Not Defined	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
411-INFO	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
AAA CUST	1	\$530.86	\$530.86	\$1,111.35	\$1,111.35	\$1,702.21	\$1,702.21
COME BACK	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
COUPON	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
DIRECT MAIL	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
RETURN ESTIMATE	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
FLEET	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
INTERNET	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
NEWSPAPER	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
OTHER	2	\$0.00	\$0.00	\$204.00	\$102.00	\$245.20	\$122.60
PHONE QUOTE	16	\$2,065.56	\$129.10	\$3,399.20	\$212.45	\$5,574.00	\$348.38
RADIO	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
REFERRAL	3	\$130.43	\$43.48	\$306.00	\$102.00	\$451.73	\$150.58
REPEAT CUST	132	\$21,040.71	\$159.40	\$22,498.65	\$170.44	\$45,254.83	\$342.84
REMINDER LETTER	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
COLLISION SHOP	1	\$1.95	\$1.95	\$190.40	\$190.40	\$201.87	\$201.87
TELEPHONE	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
TELEVISION	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
WARRANTY	2	\$21.68	\$10.84	\$247.50	\$123.75	\$279.18	\$139.59
WALK IN	6	\$447.23	\$74.54	\$822.80	\$137.13	\$1,304.85	\$217.48
YELLOW PAGES 2	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
YELLOW PAGES 1	0	\$0.00	\$ 0.00	\$0.00	0.00	\$0.00	0.00
<b>Grand Total :</b>	<b>163</b>	<b>\$24,238.42</b>	<b>\$148.70</b>	<b>\$28,779.90</b>	<b>\$176.56</b>	<b>\$55,013.87</b>	<b>\$337.51</b>

